

# JHD1120 Troubleshooting Guide

## Radio will not turn ON

- Try the reset button.
- Check fuse.
- Confirm 12V+ on the Turn ON ACC+ wire to radio (RED wire).
- Confirm Ground.

# Radio turns ON. but no sound

- Verify Volume, Fader/Balance, Mute controls are set correctly (see owners manual).
- Try RESET button.
- Verify proper speaker connections.
- · Check for shorts or opens on speaker wires.

### No AM or FM reception

- Verify you are tuned to a valid station.
- Check your antenna connection on rear of stereo.
- Try a different antenna.
- Verify tuner Area is set to correct region: USA, Europe

#### No audio in AUX mode

- Verify audio cable is connected securely to radio and source.
- Test with different audio cable.
- Verify volume level on source is turned all the way up.

## Unit does not respond to Remote Control (optional)

- Verify that you have a clear line of sight for the IR signal.
- Check the batteries. Replace as needed.
- Test remote for operation by viewing LED through digital camera view screen while pressing remote buttons. The LED should blink rapidly. A cell phone camera will work to perform this test of the remote control.

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